

Nikita Kalachev

QA Engineer | 7+ Years in Software Testing + LLM Evaluation

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PROFESSIONAL SUMMARY

QA Engineer with 7+ years testing e-commerce platforms (Salesforce, Magento, SAP), fintech, and healthcare systems. Expert in API testing, regression testing, and cross-browser validation, with a proven track record delivering zero-defect releases for 1M+ user platforms across 12 European markets. Over the past year I have extended this discipline into AI — designing and building a production multi-model LLM verification system and evaluating model outputs for accuracy, hallucination, and instruction-following.

TECHNICAL SKILLS

Platforms: Salesforce Commerce Cloud | Magento | SAP Backoffice | Contentsquare | Datadog

Testing: Manual | Functional | Regression | API | Integration | UAT | Cross-browser | Mobile | Exploratory

Tools: Postman | Swagger | Jira | Azure DevOps | BrowserStack | Vividus | Charles Proxy | Zephyr Scale

Technical: SQL | REST APIs | HTML/CSS | Chrome DevTools | Docker | Git

AI / LLM: LLM output evaluation | Prompt engineering | Hallucination detection | Multi-model comparison | AI code review | TypeScript | Next.js

Methods: Agile | Scrum | Kanban | SDLC

PROFESSIONAL EXPERIENCE

Founder & Builder — CrossCheck AI (Platilus LLC)

Remote | 2026 - Present

- Designed and built a multi-model LLM verification pipeline — independent analysis → adversarial critique (two rounds) → synthesis; integrated 5 provider adapters (Anthropic, OpenAI, Google, Mistral, AWS Bedrock) with a 25-model registry, 11 available to beta users via BYOK
- Built structured disagreement surfacing — each model's position, disagreement type, resolution state, and confidence — with unresolved conflicts carried through to the user instead of averaged away; parallel execution with per-provider failure isolation
- Implemented a severity-weighted agreement score as a pure, unit-tested function (weighted deductions by severity, trust floor, cap while claims remain unverified) — the scoring step is arithmetic, not a second LLM judgment
- 1,313 automated test cases across 103 test files — 21,831 lines of test code against 27,109 lines of source; SSE streaming and cost guardrails
- Stack: Next.js, TypeScript, Supabase, Cloudflare, Railway; BYOK with keys encrypted at rest; shipped to public beta

QA Engineer — EPAM Systems

Remote | Sep 2021 - Feb 2026 (4+ years)

Retail & E-commerce — Loyalty Program Modernization (May 2024 - Feb 2026)

- Tested a subscription-based loyalty program serving 1M+ customers; identified 50+ critical bugs pre-release to ensure zero payment failures during launch
- Validated 200+ API endpoints with Postman for checkout integration, loyalty calculations, and multi-currency transactions across 12 European markets
- Executed regression testing across currencies, languages, and payment gateways — SAP Backoffice, Postman, ConfigCat, Proxyman

HealthTech — Admin Portal Modernization (Jun 2024 - Mar 2025)

- Led manual functional testing for a healthcare portal serving 500K+ members with electronic medical records
- Created 100+ UI automation scripts (Vividus), improving regression coverage by 40%; API testing with Swagger and Postman ensuring HIPAA compliance

FinTech — AI Financial Assistant (Jan 2024 - Jun 2024)

- Cross-platform testing (iOS / Android) for a mobile banking app with AI-powered budgeting tools; validated payment processing and spending analytics
- Tested API endpoints with Postman and Charles Proxy for real-time financial data sync

Major Global Retail Brand — European E-commerce (Jan 2022 - Sep 2023)

- System Integration Testing for Salesforce checkout processing 10,000+ daily orders; zero critical bugs during peak season

- UAT with Contentsquare to reduce cart abandonment; validated payment gateways (cards, PayPal, local methods) across 8 European countries ensuring PCI compliance
- Multilingual content testing in Magento across 8 languages; exploratory testing for Black Friday — Salesforce Commerce Cloud, Magento, Contentsquare, Datadog

Additional EPAM projects (2021–2023): Life Sciences (chemical structure editor with AI integration); Media & Entertainment (SAP returns/refunds workflows); DevOps (test automation accelerators); Logistics (parking reservation system, PostgreSQL).

QA Team Lead — Healthcare Technology Company

Remote | May 2021 – Sep 2021

- Led a 4-person QA team building a CRM for dental clinic management (booking, billing, inventory)
- Coordinated regression cycles; API testing with Postman; built test suites in Zephyr Scale — Postman, Zephyr Scale, Jira, Axure RP

QA Project Lead — Web Development Agency

Remote | May 2020 – Apr 2021

- Led full-cycle QA for custom web projects in retail, telecom, finance, and healthcare
- Cross-browser testing (BrowserStack / LambdaTest) and security testing (OWASP ZAP); delivered 8+ projects with zero post-launch critical defects

ADDITIONAL INFORMATION

Languages: English (Upper-Intermediate, B2), Russian (Native)

Availability: Independent Contractor (B2B / W-8BEN) | Flexible time zones (US / EU / APAC) | Immediate start